

Sierra introduction to Encore/WebPAC

Encore brings together library content, resource discovery, and community participation to help patrons obtain the information they need. Encore begins with a familiar keyword or phrase search, enables intuitive refinement of the search results, and optionally provides opportunities for patron input. Encore is often the library's main search tool, but some libraries want to offer access to the classic WebPAC for specialized searching or for staff use. WebPAC is also integrated with Encore for some additional features and patron services such as self-registration for patrons, featured lists and suggestions

Underlined topics below are hyperlinks to the Sierra documentation

(<https://documentation.iii.com/sierrahelp/Default.htm>) and other resources. Click on the link to open on browser, or right-click the text, select Copy Hyperlink and paste the URL directly into a browser.

A copy of the Sierra documentation is located on your own server and can be opened from within the Sierra staff application: **Admin | Manual**. Hyperlinked text can be used to search for topics in the local copy of the documentation.

This schedule is flexible and subject to change.

Introduction

- Introduction of trainer and trainees
- Encore searching
- WebPAC searching
- Introduction to Sierra record structure and data elements ([Record linking](#))

Encore Discovery

- [Discovery in Encore](#)
- [Browsing the search results](#)
 - [Search results header](#)
 - [Search results list](#)
 - [Search results sidebar](#)
 - [Refining search results with facets](#)
 - [Using related searches](#)
- [Viewing record details](#)
- [Advanced searching](#)
- Special search features
 - Numerical searches (ISNs, Call Numbers)
 - [Finding the RightResult](#)
 - [Did you mean?](#)
- [Big footer](#)
- E-book integration ([Integrating Encore with third-party products](#))
- [Requesting](#)
- [Community tagging](#)

- ChiliFresh ratings and reviews (optional product)

Encore Duet (optional product)

Integrating harvested collections (optional product)

Patron features

- Logging in to Encore
- Viewing patron account
- Making lists with my book cart
 - Saving lists to the patron account
 - Exporting lists
 - Requesting from the book cart

Using WebPAC (optional for Encore libraries)

- Overview of searching the WebPAC
 - Searching the WebPAC
 - Using advanced word searching in the WebPAC
- Viewing WebPAC search results
 - Viewing the index browse display
 - Viewing the record browse display
 - Viewing the brief and extended display
 - Viewing the full record display
 - Limiting results in the browse display
 - Sorting results in the browse display
- Additional functions
 - Viewing patron functions in the WebPAC
 - Using My account
 - My account for patrons
 - My account for staff
 - Using featured lists
 - Additional items to acquire
 - Using patron self-registration (optional product)
 - Using WebPAC for additional optional functions

Supporting documentation

- [Encore Library Staff Guide](#)
- [Sierra WebHelp](#)

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