

# Virtua Release Notes

Release 16.3 SP1

May 2020



## Legal Notices

© Innovative Interfaces Incorporated and/or its affiliates. All rights reserved. All trademarks shown are the property of their respective owners. The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing. The software and related documentation are provided under an agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of the software, unless required by law for interoperability, is prohibited.

# Contents

Legal Notices	2
Contents	3
Fixed Issues	4
Virtua Client	4
Circulation	4
Hong Kong Public Library	5
Library of Congress	5
Virtua Server	6
InfoStation	7

# **Fixed Issues**

#### Virtua Client

#### Circulation

ID	NetSuite	Fixed Issue Description
VIRTUA-24189/ VIRTUA-24402	804681	The Total Circ count on holdings records was not incremented when attached items were circulated. This is now fixed. When an attached item is checked in, Virtua increments the Total Circ count in the Status Count section of the View Holdings Record window.
VIRTUA-22807	636126	Items marked as "Lost" were incorrectly being assigned a circulation status of '03' (Available) in Item Information (18) SIP messages. This has been fixed. Items marked as "Lost" now have a SIP circulation status of '12' (Lost).
VIRTUA-21517	508640	Items not linked to an Acquisition invoice could not be marked as lost or damaged. When staff attempted to mark such an item as lost or damaged, they received the following message: "Item is not linked to invoice and does not have a purchase price".
		Because of this problem, the Binding Cost, Lamination Cost, and Surcharge could not be calculated for inclusion in the Item Lost Replacement Fee. Additionally, these items could not be billed and, therefore, remained on the Overdues report.
		This problem has been fixed. When an item is marked as lost or damaged, Virtua now displays a window where the Binding Cost, Lamination Cost, and Surcharge amounts can be added.

#### **Hong Kong Public Library**

The following table details the fixed issues for this release.

ID	NetSuite	Fixed Issue Description
VIRTUA-24469	835031	A problem sometimes occurred with the Failed Notice report. After the specified number of attempts were made (as set in the Notification Options), InfoStation was not automatically changing the patron's communication preference from "E-mail" to "Paper". This problem occurred because InfoStation was incorrectly interpreting auto-reply emails. This problem has been fixed.

## **Library of Congress**

ID	NetSuite	Fixed Issue Description
VIRTUA-24465	816775	A problem sometimes occurred when library staff tried to change the status of a binding list to "bound". When this happened, Virtua displayed the following error message: "Record Update failed: Error: Temporary system error input string value is too large to fit into the buffer".
		This error occurred during item record creation because strings that contained the issues to be bound exceeded the maximum number of characters allowed. This issue has been resolved by shortening the strings that exceeded the character limit.
VIRTUA-24471	839481	The Box ID and Box Shipment ID were missing from the Loc_Acq_Transaction_Log_v view in the Virtua Ad Hoc Reporting system. This has been fixed.

#### Virtua Server

ID	NetSuite	Fixed Issue Description
VIRTUA-23810	761379	When changing the location of item records using the ChangeLocationByItemId.sh script, Virtua updated the Last Modified field but not the Operator ID field. This was causing confusion among library staff.
		To prevent this type of issue from occurring, the ChangeLocationByItemId.sh and ChangeLocationByBarCode.sh scripts now require the Operator ID to be entered on the command line when running the script, using the following syntax:
		ChangeLocationByBarCode.sh [loc] [userid] < [barcode file]
		ChangeLocationByItemId.sh [loc] [userid] < [ID file]
		Where:
		<ul> <li>[loc] is the location code of the location to which you want to change the items.</li> <li>[userid] is the user ID to be used as the operator for processing, [barcode file] is a file that lists the barcodes of the item records for which the program will change the location.</li> <li>[ID file] is a file that lists the system-defined IDs of the item records for which the program will change the location.</li> </ul>
VIRTUA-23706	730863	A problem sometimes occurred when a user attempted to delete an item record from an archival tree containing over 1,000 records. In these instances, Virtua displayed the following Oracle error:
		Record Update failed Error: Temporary system error ORA-01795: maximum number of expressions in a list is 1000
		This issue has been fixed.

## InfoStation

ID	NetSuite	Fixed Issue Description
VIRTUA-22651	619411	An error occurred when a site had a Polish Sortmap file installed and attempted to add a subject in a Subject Bibliography InfoStation report. This problem has been fixed.