Sierra Print Templates

# Print Templates Frequently Asked Questions

 Is Print Templates a product?

No. Print Templates are built into Sierra, and there is no specific Sierra version required.

### Can I use our current printers, or do we have to get new ones?

A local printer capable of printing PostScript formats is required for Print Templates. While a Print Template might not have an actual image incorporated within the Print Template, the Print Template itself is an image, not text. Innovative does not recommend printers and we recommend checking with the Sierra Listserv and the Innovative User Group for advice.

### Can I use any editing program when working with Print Templates?

Print Templates are designed to be edited with the third-party program Jaspersoft Studio. It is possible to make basic edits in a text editor, however anything beyond basic edits should be done in Jaspersoft Studio.

### Is there a charge for Jaspersoft Studio, and where do I get it?

There is no charge for Jaspersoft Studio which can be found on the [Jaspersoft Studio download page](https://csdirect.iii.com/downloads/ireport.php). Note that the CSDirect (Supportal) username/password is needed to access this page.

### What are the necessary permissions to work with Print Templates?

Permissions are not needed to use Print Templates beyond those required for managing the output. For example, if printing purchase orders with Print Templates, the permissions for printing purchase orders are needed, but there is not additional permission to print with a Print Template. There are four permissions needed to manage Print Templates:

* 282 | Preview Print Templates
* 283 | Update Print Templates tab
* 284 | Import/Export Print Templates
* 285 | Delete Print Templates

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